



Youth Services Committee Meeting

February 12, 2025
3:00 pm

Mission Career Center
4981 Ayers Street
Mission Training Room
Corpus Christi, TX

Join Zoom Meeting

<https://us02web.zoom.us/j/82722231759?pwd=RgPQgw38gxTZelWQUtIaLsClq61tqI.1>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 827 2223 1759

Passcode: 301933

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



Youth Services Committee Meeting

Mission Career Center – 4981 Ayers St. – Mission Training Room
Corpus Christi, Texas 78415

Join Zoom Meeting

<https://us02web.zoom.us/j/82722231759?pwd=RgPQqw38gxTZelWQUTiaLsClg61tgI.1>

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Meeting ID: 827 2223 1759
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Wednesday, February 12, 2025 – 3:00 pm

AGENDA

Page

I. Call to Order: *Liza Wisner, Chair*

II. TOMA Rules: *Janet Neely*

III. Roll Call: *Janet Neely*.....3

IV. **Announcement on Disclosure of Conflicts of Interest**
Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.

V. **Public Comments**

VI. **Discussion and Possible Action on Minutes of the September 11, 2024 Youth Services Committee Meeting**.....4-7

VII. **Review of Committee Charter, Initiatives, and Strategic Board Goals for BCY 2025**.....8

VIII. **Information Only:**

1. Services to Youth Update BCY 2025 (Q1 Oct.-Dec.) (Q2 Jan.-March) (Q3 April-June) (Q4 July-Sept.)

a. First Quarter (Q1) Program Report: *Catherine Cole & Monica Cisneros*.....9-12

b. First Quarter (Q1) Performance: *Catherine Cole*.....13

(cont. page 2)

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.
Deaf, hard-of-hearing or speech impaired customers may contact
Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

2. Services to Special Community Populations	
a. Student HireAbility Navigator: <i>Imelda Trevino</i>	14-15
b. Foster Care Youth: <i>Catherine Cole</i>	16
3. Program & Education Engagements	
a. Texas Internship Initiatives: <i>Catherine Cole</i>	17
b. Tri-Agency Regional Convener Grant: <i>Catherine Cole</i>	18-19
c. Career & Education Outreach Program: <i>Luis Rodriguez</i>	20-21
4. Celebrating Participant Success: <i>Catherine Cole</i>	22

IX. Adjournment

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Texas Open Meetings Act (TOMA). All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our **Mission Career Center, Mission Training Room** and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The presiding member (Chair or designee) must be in-person at the meeting location, 4981 Ayers Street, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.
- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.

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Equal Opportunity Employer/Program

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**Youth Services Committee
Roll Call Roster
February 12, 2025
(4 = Quorum)**

_____ Liza Wisner, Chair

_____ Dr. Sandra Clement, Vice-Chair

_____ Dr. Leslie Faight

_____ Michelle Flower

_____ Ofelia Hunter

_____ Michelle Lozano

Signed

Printed Name

MINUTES
Workforce Solutions Coastal Bend – Youth Services Committee
Mission Career Center – 4981 Ayers Street – Mission Training Room
Corpus Christi, Texas

Join Zoom Meeting

<https://us02web.zoom.us/j/85012842908?pwd=YTA3UG5oeG5KWfVEaTBuWFVkn0lhcz09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 850 1284 2908

Passcode: 939592

September 11, 2024 – 3:00 pm

Committee Members

Present

Omar Lopez, Vice Chair
Michelle Flower
Jose R. “Joey” Garcia III
Ofelia Hunter

Absent

Liza Wisner, Chair
Dr. Leslie Faught

Others Present

Alba Silvas, Workforce Solutions
Janet Neely, Workforce Solutions
Catherine Cole, Workforce Solutions
Imelda Trevino, Workforce Solutions
Luis Rodriguez, Workforce Solutions
Allyson Riojas, Workforce Solutions
Zachary James, Workforce Solutions
Celina Leal, Workforce Solutions
Ricardo Munoz, Workforce Solutions
Ruben Aceves, Workforce Solutions
Morgan Lovely, Workforce Solutions
Vicki Stonum, Workforce Solutions
Lorraine Munoz, Workforce Solutions
Xena Mercado, Workforce Solutions
Chakib Chehadi, C2GPS, LLC
Robert Reyna, C2GPS, LLC
Monica Cisneros, C2GPS, LLC

Other Board Members Present

Sandra Bowen
Victor M. Gonzalez, Jr.
Dr. Sandra Clement

I. Call to Order

Mr. Lopez called the meeting to order at 3:00 pm.

II. TOMA Rules

Ms. Neely provided information on the Texas Open Meetings Act (TOMA) Rules.

III. Roll Call

The roll was called and a quorum was present. Ms. Bowen, Mr. Gonzalez, Jr. and Dr. Clement was also in attendance.

IV. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest and disclosures were requested by the chair at this time. None were made.

V. Public Comments

Due to the new TOMA rules we do have a laptop setup at 4981 Ayers Street and it is listed on the zoom call as Public. The laptop is available and open to the public.

Ms. Silvas announced the Leadership Team has been busy filling the different vacancies for our Board of Directors appointments to remain in compliance with Texas Workforce Commission. Ms. Silvas mentioned Mr. Trevino, Ms. Neely and new Board Members are working together to submit the required paperwork to TWC. Ms. Silvas stated as a result there was a new Board of Director in attendance at the Youth Services Committee Meeting.

Ms. Silvas welcomed new Board Member Dr. Sandra Clement, Deputy Superintendent of Curriculum & Instruction for Corpus Christi Independent School District. Mayor Paulette Guajardo, City of Corpus Christi appointed Dr. Clement and she is representing Public Assistance.

Dr. Clement expressed her appreciation and thanked everyone for letting her be a part of the Workforce Solutions Coastal Bend Board of Directors. Dr. Clement expressed how excited she is to get involved and support in the work that Workforce Solutions does for the community. Dr. Clement informed the Youth Services Committee she follows Workforce Solutions on social media and always shares everything she can because what we put out there is important to the community.

Mr. Lopez welcomed Dr. Clement to the Workforce Solutions Coastal Bend Board of Directors.

VI. Discussion and Possible Action on Minutes of the May 8, 2024 Ad Hoc Youth Committee Meeting

Ms. Flower moved to approve the minutes of the May 8, 2024 Ad Hoc Youth Committee meeting. The motion was seconded by Mr. Garcia and passed.

VII. Information Only:

1. *Services to Youth Update BCY2024 (Q1 Oct.-Dec.) (Q2 Jan.-March) (Q3 April-June) (Q4 July-Sept.)*
 - a. Third Quarter (Q3) Program Report

Ms. Cole provided information on the third quarter (Q3) Program Report (included on pages 7-9 of the September 11 agenda packet).

Ms. Escobar introduced new Youth Program & Special Projects Deputy Director for C2 Global Professional Services, Ms. Monica Cisneros. Ms. Cisneros has been with C2GPS and Workforce Solutions in various capacities for about 10 plus years. Ms. Cisneros was most recently managing a Youth Program for C2 in Nevada. Ms. Escobar expressed how excited she was to have Ms. Cisneros be a part of our team; her expertise; and concentrating on elevating the services that we are offering to our youth in the Coastal Bend.

Ms. Cisneros stated Las Vegas was great, but being in Corpus Christi is better. Ms. Cisneros mentioned there are plenty of moving parts that she wants to bring together and will be working closely with Ms. Cole; Ms. Escobar; and Mr. Reyna. Ms. Cisneros informed the Youth Services Committee she is ecstatic to connect with everyone individually to promote our youth program. Ms. Cisneros stated there are so many opportunities and benefits that our youth can take advantage of. Most of the time we mole all these kids and then they go to Austin; San Antonio; all over the place; but why can't they stay here? Ms. Cisneros stated Corpus Christi is a beautiful town/city, and she is here to make sure we continue investing in our community, keeping our talent here locally.

Mr. Gonzalez thanked Ms. Cisneros and announced he is elated to hear that C2 Global Professional Services has brought in a new Youth Director. Mr. Gonzalez stated he looks forward to seeing the talent that Ms. Cisneros is going to bring to us and her ideas. Mr. Gonzalez mentioned he is enthusiastic about our youth because that is our infrastructure and our future.

Mr. Gonzalez welcomed Ms. Cisneros to Workforce Solutions and advised her if there is anything that he can do please feel free to contact him.

Ms. Cisneros thanked Mr. Gonzalez.

Mr. Reyna provided information on the WIOA Youth Program (included on page 7 of the September 11 agenda packet).

Ms. Cole provided an update on the Youth Conferences (included on pages 7-8 of the September 11 agenda packet).

- SkillsUSA, April 4th – 6th
- Women In Industry Conference, April 11th
- YOU! CHOOSE Career Expo, September 18th
- Coastal Bend Maritime Career Expo & Job Fair, October 2nd

Ms. Cole informed the Youth Services Committee the YOU! CHOOSE Career Expo Opening Ceremony was scheduled for 9:15 am on Wednesday, September 18, 2024 at Exhibit Hall A. Ms. Cole announced leadership and Commissioner Joe Esparza would be there to open up the event, and to give warm wishes to everyone who is going to be a part of the event.

Mr. Reyna provided information on the Work Experience Youth Cohorts (included on page 9 of the September 11 agenda packet).

b. Third Quarter (Q3) Performance

Ms. Cole provided third quarter (Q3) performance updates (included on page 10 of the September 11 agenda packet).

2. *Services to Special Community Populations*

a. Student HireAbility Navigator

Ms. Trevino reported on the Student HireAbility Navigator (included on pages 11-12 of the September 11 agenda packet).

b. Foster Care Youth

Ms. Cole provided information on the Foster Care Youth (included on page 13 of the September 11 agenda packet).

3. *Programs & Education Engagements*

a. Texas Internship Initiatives

Ms. Cole provided information on the Texas Internship Initiatives (included on page 14 of the September 11 agenda packet).

Ms. Cole stated Workforce Solutions Coastal Bend was one of two Workforce Development Boards that were awarded the next Texas Internship Initiative grant to start an EPIP Class of 2025.

b. Educator Externship

Ms. Ballesteros provided information on the Educator Externship (included on page 15 of the September 11 agenda packet).

Ms. Silvas recognized the program team, Ms. Ballesteros, Ms. Cole and Ms. Trevino, for doing an excellent job on a yearlong project with SEAL Signing Day, TII and WIOA.

c. Tri-Agency Regional Convener Grant

Ms. Cole provided information on the Tri-Agency Regional Convener Grant (included on pages 16 of the September 11 agenda packet).

d. Career & Educator Outreach Program

Mr. Rodriguez reported on the Career and Educator Outreach Program (included on pages 17-19 of the September 11 agenda packet).

Mr. Rodriguez informed the Youth Services Committee Ms. Smolik is no longer with the organization and has taken a job in Houston, Texas. Mr. Rodriguez mentioned we are happy for Ms. Smolik and she is doing great.

Mr. Rodriguez recognized Mr. Munoz for assisting the Career and Educator Outreach Program with the opportunity to work with Beeville ISD, and he made it happen. CEOP was able to visit about 70 students at Moreno Junior High School on May 3, 2024. The students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles.

Ms. Silvas mentioned there were scheduled interviews in the near future to assist Mr. Rodriguez so he is not on his own. Ms. Silvas expressed her appreciation for Mr. Rodriguez for taking on the CEOP on his own for the last quarter but reassures us there are already interviews set in place for a new team member.

4. *Celebrating Success*

Ms. Cole presented Celebrating Participant Success (included on page 20 of the September 11 agenda packet).

Mr. Lopez thanked everyone for attending the Youth Services Committee Meeting.

VIII. Adjournment

The meeting adjourned at 4:15 pm.

ITEM FOR DISCUSSION AND POSSIBLE ACTION

VII. Review of Committee Charter, Initiatives, and Strategic Board Goals of BCY 2025

BACKGROUND INFORMATION

Youth Services Committee Charter:

YOUTH SERVICES

Responsible for monitoring all issues associated with the delivery of youth programs through the business and career centers and the quality of those services to the youth. Review issues associated with youth programs and services and make recommendations to the Board. Responsible for reviewing all issues associated with youth programs and services with the workforce training programs. Review issues associated with alternative learning programs, and review the quality issues of all these programs.

Agenda topics may include, but are not limited to: Services to Youth, Services to Special Community Populations, Programs and Education Engagements, and Celebrating Participant Success.

Strategic Board Goals

Established in 2010, the strategic board goals were set to work towards increasing educational and employment opportunities for the people of the Coastal Bend region, including youth and those with barriers to employment.

1. Establish and Strengthen Partnerships
2. Effectively/Efficiently Target Rural Area Services
3. Increase Workforce Awareness
4. Expand Innovative Services to Business
5. Explore New Revenue Opportunities
6. Improve Internal Efficiencies
7. Refine Board Culture

RECOMMENDATION

The Youth Services Committee consider committee charter, initiatives and board strategic goals for BCY 2025; and take any appropriate action on the information presented.

INFORMATION ONLY

VIII – 1a. Services to Youth Update BCY 2025 – First Quarter (Q1) Program Report

BACKGROUND INFORMATION

Board Professionals will provide information regarding all youth related activities; information provided is for scope of October – December 2024.

WIOA YOUTH Program:

The Workforce Innovation Opportunity Act (WIOA) is designed to help job seekers secure the employment, education, training, and support services necessary to succeed in the labor market and to match employers with the skilled workers they need. WIOA Youth program participants are either an In-School Youth (ISY ages: 14-21) or an Out-of-School Youth (OSY ages: 16-24). As directed by the Department of Labor (DOL) and Texas Workforce Commission (TWC) a minimum of 75% of WIOA Youth funding will be spent on OSY and a minimum of 20% of the overall WIOA Youth budget shall be dedicated to serving participant through a Work Experience (WE).

- **ISD School Engagements**
 - **High School & Career Fairs** – During Q1, multiple visits were made to ISDs by the WIOA Youth Team to conduct outreach and case management to in-school youth population. Schools that were visited during Q1 were:
 - **Solomon Coles HS**
 - **Banquete HS**
 - **Ingleside HS**
 - **Falfurrias HS**
- **Outreach and Community Engagement**
 - **Southern Careers Institute, December 19th:** WIOA Youth Team provided a presentation and overview of the YOU! Program for newly enrolled students and soon graduating students.
 - **Elevate361 Financial Literacy, December 19th:** WIOA Youth Team provided a session to seven young adults regarding essential skills to budget, save, and understanding credit. WIOA Youth Team has found success in delivering Financial Literacy workshops to young adults and are seeking to replicate these workshops with partnering banks throughout the Coastal Bend.
 - **La Retama Central Library, December 18th:** WIOA Youth Team attended an outreach visit to the library to promote WIOA Youth and other WFSCB services. The WIOA Youth Team will continue to visit monthly to La Retama Central Library to promote the WIOA Youth Program.
 - **Judge Thelma Rodriguez, December 18th:** The WIOA Youth Team met with Judge Rodriguez to discuss the WIOA Youth program and how the program can assist justice involved youth. Judge Rodriguez will be providing referrals to the WIOA Youth Program

and become a worksite for youth. Meetings will be held on a quarterly basis to discuss referrals and work experience placements.

- **Del Mar College All Majors Skills & Trades, November 20th:** WIOA Youth Team attended the event to promote WIOA Youth Program to Del Mar College students.
- **H.M. King OJT Presentation, November 12th:** Contractor and Board Team met with Kingsville Chamber of Commerce and Kingsville ISD Super Intendents to discuss the potential support of HMK graduating seniors for Automotive Mechanic occupations with local automotive shops and dealers. WFSCB will be working closely with HMK to place up to 19 graduating seniors into On-the-Job Trainings (OJT).
- **Trunk or Treats, October:** WIOA Youth Team attended multiple Trunk or Treats in the month of October to engage with the community and promote the WIOA Youth Program. The WIOA Youth Team attended these events at South Texas Vocational Training, Coastal Bend College-Kingsville, and Southern Careers Institute.
- **Financial Literacy, October 24th:** The Beeville Career center held an engaging and interactive Financial Literacy Workshop for five WIOA Youth Participants. With a presentation from Prosperity Bank Beeville Banking Center President, Ms. Lola Castro, youth learned about budgeting, savings, understanding credit scores, identity theft protection, managing checking accounts.
- **Texas A&M University-Kingsville October 24th:** Youth Program Team engaged with 14 college students about the YOU! Program and being career ready.
- **Amor y Esperanza Leadership Summit, October 21st:** WIOA Youth Team presented a resume writing workshop to 50 young adults. The young adults were able to connect with WIOA Youth Team and learn more about career paths and what in-demand jobs are in the Coastal Bend.
- **Manufacturing Day, October 4th:** WIOA Youth Team attended the event to promote WIOA Youth Program to local secondary school students. Students were able to learn about the program as well as the multiple in-demand occupations that are supported in the manufacturing industry.
- **Texas A&M University-Corpus Christi Career Fair, October 2nd:** WIOA Youth Team attended the Career Fair and provided students with information regarding WIOA Youth Program and on the spot essential skills to have them ready for engaging with employers.
- **Coastal Bend Maritime Career Expo & Job Fair, October 2nd:** WFSCB has partnered with G&H Towing to host the 2nd Coastal Bend Maritime Career Expo & Job Fair in October. 96 employers came together to network with 422 students from 16 different schools about careers in the maritime industry.
- Elevate361
 - During Q1 2025, WFSCB continues to see young adults at Elevate361 with a designated WIOA Youth Program Member.
 - Throughout assisting these young adults coming into the young adult focused center, multiple trending barriers have been identified for these young adults not being able to be work ready.
 - WFSCB Youth team have provided job search and work readiness services onsite and continue to enhance the pipeline into WIOA services for those who need the additional support.
 - Together, WFSCB and Elevate361 work together to remove barriers to employment for the young adult population, especially for individuals facing challenges like lack of formal education, previous work experience, basic skills deficiency, homelessness, training, etc.

Through joint efforts in providing job readiness workshops, career advising, and employment placement services, the partnership between WFSCB and Elevate361 has assisted in finding OSY that needs our WIOA Youth Program services.

- Referrals received from Elevate361
 - 31 customers
 - 9 customers enrolled into YOU! Program
 - 12 customers are collecting docs in eligibility stage
 - 10 customers are in screening stage
 - Top three barriers for Elevate361 customers
 - Needing a HS Diploma or GED
 - Basic Skills Deficiency
 - Facing homelessness
 - Top three services for Elevate361 customers
 - Intensive job search assistance
 - Work experience
 - Support services
- Enrollments
- With the efforts of strengthening partnerships and developing stronger referral connections to improve enrollments into the WIOA Youth Program, Q1 saw a nearly double amount of enrollments than the previous Q1 year.

COMPARING Q1 ENROLLMENTS	
Q1 BCY 2024	Q1 BCY 2025
33	61

MONTH	OSY	ISY
October	16	5
November	14	4
December	20	2
Total	50	11

- With enrolling young adults into the WIOA Youth program, understanding their barriers is crucial for WIOA Youth team to be aware of and understanding in order to assist the youth to overcome their barriers.

Q1: YOUTH BARRIERS	
BARRIER	CUSTOMER %
Basic Skill Deficient	34%
Pregnant/Parenting	25%
Individual with a Disability	13%
School Dropout	12%
Criminal Justice Impacted	11%
Foster Youth	3%
Homeless	2%

- Work Experience
 - During October, Contractor and Board worked to establish a mainstream eligibility and enrollment process for youth that are looking for work experience and support services. Traditionally, CASAS has been used during assessment for youth. To mainstream youth that are wanting to enter the program for non-educational services, 60 questionnaire Career Coach has been set in place to be the assessment tool for youth enrolling into the program. As of now, two assessment tools are utilized for WIOA Youth: CASAS and Career Coach.
 - Work Experience – 24 Participants
 - Q1 wages paid: \$75,004.75
 - Support Services Provided – 32
 - Q1 Support Services Issued: \$12,911.80
 - Incentives Provided – 32
 - Q1 Youth Incentives: \$5,050.50

39 COHORT PARTIPANTS	
CENTER	CUSTOMERS
Alice	6
Beeville	4
Kingsville	7
Sinton	1
Staples	21

NEW WORK EXPERIENCE PLACEMENTS		
CENTER	OSY	ISY
Alice	4	0
Beeville	4	0
Kingsville	3	1
Sinton	1	0
Staples	9	2

- Individual Training Accounts
 - WFSCB provides training funding assistance to participants that are seeking post-secondary education. WFSCB will cover up to \$7,000 in the tuition assistance for occupations that are on the Coastal Bend Targeted Occupation List. The purpose for funding occupations that are on the TOL is so that participants have a better opportunity in finding employment in an in-demand and high wage career.
 - Training Programs: Q1 tuition assistance total: \$48,485.00

PROGRAM	CUSTOMERS
CDL	5
Crane Operation	0
Instrumentation	3
Medical Assisting	1
Total	9

INFORMATION ONLY

VIII – 1b. Services to Youth Update BCY 2025 – First Quarter (Q1) Performance

BACKGROUND INFORMATION

Board Professionals will provide information regarding all youth related activities; information provided is for scope of October – December 2024.

Performance Updates:

- As of January 24th, End of Year (EOY) 2024 is the latest MPR publication by Texas Workforce Commission (TWC).
 - Currently, Workforce Boards have not received MPRs for the months in BYC 2025 Q1.
- Though WFSCB had been meeting the Employed/Enrolled Q2 Post-Exit measure for BCY 2024, TWC applied the new percentage target from 71.70% to 74.20%. In addition to the increase in the percentage target, a change in our numerator/denominator was made which made the measure fail for the end of year.
 - WFSCB has sent communication to TWC requesting clarification of the change in the numerator/denominator.
 - As of January 24th, WFSCB was notified that I|3 found some of the measures were incorrect and plan to release an updated EOY MPR. Because of this, any previously published EOY measure could change.
- WFSCB Contractor’s Quality and Assurance Team works to project performance measures and outcomes while also providing assistance to Career Centers to continuously improve performance and customer service.
 - Weekly meetings are between Board Team and Contractor Team to assess current performance measures and projections.
 - The Contractor QA Team will be investigating more into the numerator/denominator once data is published by TWC.

MPR Reporting	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains
EOY	88.68%	99.43%	142.53%	143.98%	114.56%

INFORMATION ONLY

VIII – 2a. Services to Special Community Populations – Student HireAbility Navigator

BACKGROUND INFORMATION

Board Professionals will provide information regarding all services to special community populations related activities, information provided for the scope of October – December 2024.

Student HireAbility Navigator (SHN):

- City of Corpus Christi's Committee for Persons with Disabilities
 - As the committee chairperson, the Student HireAbility Navigator continues to attend monthly meetings.
- School Events
 - Student HireAbility Navigator attended and presented at several school events across the Coastal Bend including:
 - Ingleside ISD
 - Mary Grett Transition
 - Flour Bluff ISD
 - Cunningham at South Park.
- Employer Round Table Discussion
 - Round Table Discussion Meetings with several area employers, VRS and WF Board Professionals to discuss inclusivity in the workplace.
- YOU Inspire Symposium National Disability Employment Awareness 2024
 - WFSCB proudly held its 3rd annual YOU Inspire Symposium recognizing National Disability Employment Awareness Month. This event celebrated and welcomed the Summer Earn & Learn employers of 2024 in appreciation of their continuous promotion of an inclusive workplace.
 - Employers and staff were treated to breakfast as they were recognized for their dedication to the Summer Earn & Learn program as well as embracing their commitment to a diversified workplace! Those in attendance were treated to an employer disability awareness training presented by Texas Workforce Solutions Vocational Rehabilitation Services team and learned about the services available to employers' hiring persons with disabilities.
 - 22 local businesses attended, each having their teams of leadership on site to learn more about the services available to them as employers and how to incorporate a more diversified workplace. Employers who were not able to attend were personally presented with their certificate of appreciation at their worksite.
- Region 2 Community Empowerment Symposium
 - SHN presented at the Region 2 Community Empowerment Symposium on services available to youth and adults with disabilities throughout our area.
- Camp Aranzazu tour with Commissioner Esparza
 - SHN had the privilege of touring Camp Aranzazu with Commissioner Esparza and leadership from GCGV. This camp is a barrier-free facility on 105 acres by Copano Bay

which host persons with disabilities and their families, regardless of any physical or developmental limitations, giving everyone the opportunity to fully participate in and enjoy all the typical camping activities.

- Vocation Rehabilitation Services Presentation
 - SHN presented to VRS team members across the state discussing the role of a Student HireAbility Navigator and how a SHN can assist as a liaison between the workforce development centers and VRS to promote pre-employment transition services.
- Upcoming Events:
 - Summer Earn & Learn 2025
 - Signing DAY 2025
 - Texas Transition Conference

INFORMATION ONLY

VIII – 2b. Services to Special Community Populations – Foster Care Youth

BACKGROUND INFORMATION

Board Professionals will provide information regarding all services to special community populations related activities, information provided for the scope of October – December 2024.

Foster Youth Services:

- Foster Angel Tree – DFPS Pal and BCFS
 - SHN and Contract Manager collaborated with DFPS PAL and BCFS for the holiday season. Workforce Solutions Coastal Bend Center and Board team members proudly partnered with foster care agencies, BCFS and DFPS PAL Program, to donate Christmas gifts to older Foster Youth.
 - Over \$1500 in donated gift cards to area merchants was collected giving the receiving youth the convenience to shop at their leisure, along with other gifts to help brighten these young adults holiday season. Workforce Solutions Coastal Bend is honored to give back to our local community and area youth!
- Foster Youth Christmas Session
 - WFSCB hosted DFPS PAL Program and BCFS Foster Youth for a day of WIOA services and Christmas gifts donated by WFSCB Board and Center Staff.
 - WIOA Youth Team provided a presentation to over 25 Foster Youth regarding education and work readiness services that can be provided to them at a WFS Center. After the presentation, contact information was exchanged so that outreach initiatives could begin with interested Foster Youth.
 - C2 Global donated \$500 towards catering lunch. All Foster Youth and Foster Care Agencies were grateful for lunch by Jefe's Street Tacos.

INFORMATION ONLY

VIII – 3a. Program & Education Engagements – Texas Internship Initiatives

BACKGROUND INFORMATION

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of October – December 2024.

Texas Internship Initiatives (TII):

In partnership with Education to Employment (E2E), E2E has been the internship program provider through Emerging Professionals Internship Program (EPIP). This grant focuses on providing part-time paid internships in the Middle-Skill STEM areas of accounting, business management, engineering, and information technology. Participating junior and senior year high school students must pass a dual-credit credit course to be placed in an internship with a local business.

- WFSCB was one of two WDBs that were awarded the next Texas Internship Initiative grant to start an EPIP Class of 2025.
 - With the goal of serving 35 students, the current enrollment of interns is 33.
 - Currently, 16 of the 33 students are participating in an internship.
 - Eight rural seniors have not been enrolled into a worksite as they are seeking internships in the health care industry. As a result, health care facilities have expressed their inability to host interns under the age of 18.
 - These seniors and the other nine are taking other essential skills training, conducting labor market research into their chosen industries, and conversing with other professionals to gain additional work experience knowledge.
 - WFSCB will be working with the EPIP program regarding the intern positions that could potentially be filled moving forward.
- During Q1, WFSCB submitted for the Class of 2026 TII grant. WFSCB is working closely with E2E to find opportunities to enhance the program and its services to young adults.

INFORMATION ONLY

VIII – 3b. Program & Education Engagements – Tri-Agency Regional Convener Grant

BACKGROUND INFORMATION

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of October – December 2024.

Tri-Agency Regional Convener Grant:

Through the Tri-Agency Workforce Initiative, the Commissioners of the Texas Education Agency (TEA), Texas Higher Education Coordinating Board (THECB), and Texas Workforce Commission (TWC) developed partnerships in working together to help Texas grow in economic prosperity. In April 2023, the Tri-Agency launched a \$12 million dollar grant program focused on identifying, training, and designating a Tri-Agency Regional Convener in each of the state's 28 workforce development areas (WDAs) to develop a regional education-workforce partnership system. Prospective regional conveners will build regional infrastructure and demonstrate their proficiency in serving as a regional convener under the guidance of Tri-Agency Steering Committee. The Tri-Agency leveraged existing structures, such as regional workforce development boards, education service centers, institutions of higher education, and nonprofits with a regional scope of work to serve as a regional convener.

- Pathways to Prosperity Forum - Boston, MA: In October, WFSCB attended the Jobs For the Future's Pathways to Prosperity to engage with other grantees in expanding and strengthening Work-Based Learning (WBL) in Texas. Representatives from ESC2, RSIZ, and E2E accompanied WFSCB to learn more of the Texas Regional Pathways Network framework and bring back best practices in how all organizations can work together in improving education and WBL for Coastal Bend students.
- During Q1, WFSCB hired a TAMUCC college intern, Ms. Ashleah Redd. Ms. Redd has provided writing and editing support for the convener deliverables that were
- Six deliverables were due to TEA by December 31st which were:
 - Coastal Bend Strategic Plan – This 37-page document detailed the landscape of the Coastal Bend and status of WBL for the future workforce as well as the Coastal Bend's five-year goals and actions to promoting careers, dual credit, and increasing WBL in the Coastal Bend.
 - WBL Presentation – A PowerPoint presentation that will be utilized in informing and promoting WBL to employers throughout the Coastal Bend. The presentation informs employers of the three levels of WBL (exploration, preparation, and training), examples of WBL, and the qualities of WBL.
 - Flyer – WFSCB utilized the layout from WFS West Central Texas career mapping flyer to showcase a student's progression from CTE Nursing Science program to career as a Nurse Practitioner.
 - Technical Assistance Calendar – WFSCB provided TEA a timeline of different opportunities of TA that were given to educators and employers throughout the entirety of the grant period. Additionally, a timeline of future TA was given in the same report.

- Data Baseline and Questionnaire – WFSCB provided TEA an overview of data that supports each Goal and Metric to the strategic plan. The questionnaire
- Convener Designation Status – WFSCB is currently waiting for TEA’s decision on if WFSCB has been deemed a regional convener designee. This designation is determined by the deliverables that WFSCB has done throughout the grant, JFF feedback, and PLT survey questionnaire responses. Final decisions will be delivered sometime in February 2025.
- On January 10th, WFSCB submitted for focus area two of the 2025-2026 Tri-Agency Regional Convener Grant.
 - The decision will be made by mid-February. If WFSCB is deemed a designated regional convener, 10 points will be applied to the application.

INFORMATION ONLY

VIII – 3c. Program & Education Engagements – Career & Education Outreach Program

BACKGROUND INFORMATION

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of October – December 2024.

Career & Educator Outreach Program (CEOP):

The Career & Education Outreach Program is dedicated to educating, supporting, and providing TWC resources for school-based students (grades 6-12), parents, and educators in efforts to equip them with the necessary tools to make informed education and career decisions. Utilizing strategic outreach efforts, the program is set to establish relationships with local educators and employers to serve as a catalyst for career readiness in the Coastal Bend.

School Engagements

- Banquete ISD
 - 3rd Annual College Career and Military Readiness (CCMR) Tailgate – October 10th: Promote CCMR to the community. Partnered with our Contract team to Bring WFSCB Mobile Center (25 Students).
 - Middle Skill Jobs – November 19th: Juniors and Seniors engaged in High Demand Middle Skill Jobs and explored Labor Market Information on the Targeted Occupations in the Coastal Bend (45 Students).
 - Endorsements and Programs of Study Breakdown – December 17th: (8th grade) engaged in a breakdown of the five different endorsements, high in-demand careers, and occupations available, what path to choose in high school, followed by an activity (38 Students).
- Calallen ISD
 - State of the District – October 10th: Attended the state of the district for Calallen ISD to network and build up partnership with the district.
- Corpus Christi ISD
 - Virtual Reality Career Exploration – November 13th: Haas MS – Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (65 Students).
 - Virtual Reality Career Exploration – November 14th: Martin MS – Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (160 Students).
 - Virtual Reality Career Exploration – November 21st: Driscoll MS – Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (52 students).
- Flour Bluff ISD
 - Essential Skills / Resume – October 2nd: Flour Bluff HS – Explained and explored résumés; their purpose, proper formatting, different types/styles, content, buzzwords, etc. Students build their own résumé by using Career Coach (12 Students).

- Virtual Reality Career Exploration – December 3rd: Flour Bluff HS - Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (129 Students).
- Virtual Reality Career Exploration – December 5th: Flour Bluff MS - Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (227 Students).
- Rockport-Fulton ISD
 - Essential Skills / Communication & Active Listening – October 17th: Rockport Fulton Middle school 6th grade - explained and explored the importance of effective communication in the workplace, different types/styles, content, buzzwords, and its cohesiveness with Active Listening, followed with an activity. (175 students).
 - Essential Skills / Communication & Active Listening – October 29th: Rockport Fulton MS 7th grade) - Explained and explored the importance of effective communication in the workplace, different types/styles, content, buzzwords, and its cohesiveness with Active Listening, followed with an activity. (175 students).
 - Virtual Reality Career Exploration – November 5th: Rockport Fulton MS – Students engaged in high demand careers and occupation breakdowns by diving into the career exploration modules equipped on our Virtual Reality Goggles (176 Students).
 - Endorsements and Programs of Study Breakdown – December 13th: (8th grade) – Engaged in a breakdown of the five different endorsements, the high in-demand careers, and occupations available, what path to choose in high school, followed by an activity (175 Students).
- Skidmore-Tynan ISD
 - Essential Skills / Resume – October 30th: Skidmore Tynan High School - Explained and explored résumés; their purpose, proper formatting, different types/styles, content, buzzwords, etc. Students build their own résumé by using Career Coach (26 Students).

Activities & Events

- TxDot Connecting Career Pathways
 - WFSCB CEOP was invited to meet with TxDot to discuss Transportation Infrastructure Careers.
- Transfr XR Futures Conference – October 22nd
 - CEOP Team was invited to New York to be a part of Transfr VR XR Conference to discuss challenges of our evolving world of work and focus on how our organizations and communities can take action to enhance workforce readiness.
- TWC Education Outreach, Booster Calls – February 7th & March 7th
 - CEOP teams from across the state meet virtually once a month to share experiences and learn new initiatives to bring into the classrooms. We have outside industry partners present on their involvement with TWC and Local Workforce Boards, all while strategizing on how to continue to make an impact in our school districts.

Advisory Committees

- CEOP attended the following advisory committees during Q1. CEOP attends these meetings to support local school districts initiatives to improve study issues, curriculum, flexibility and overall structure within the organization and our community.
 - Gregory Portland ISD: December 11th
 - Flour Bluff ISD: December 4th
 - Transformative Alliance for Student Success: November 1st

INFORMATION ONLY

VIII – 4. Celebrating Participant Success

BACKGROUND INFORMATION

Catherine Cole will provide information regarding OSY participant, Marissa Valenzuela, for successfully completing her work experience and permanent employment with Corpus Christi Housing Authority.

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Able-bodied Adult Without Dependents	ABAWD	An individual 18 yrs.+ , but under the age of 50, without dependents. SNAP-ABAWD recipients are referred by the Texas Health and Human Services Commission (HHSC).
Board Contract Year	BCY	Board Contract Year (runs from Oct. 1 - Sept. 30)
Career & Education Outreach Program	CEOP	Provides career information to students at public middle and high schools, grades six through twelve, to direct students towards high-growth/high-demand occupations. Students receive in-depth information and directions on career choices as well as access to workforce resources.
Dislocated Worker	DW	An individual who has been terminated or laid off from employment is not eligible for unemployment benefits due to insufficient earnings and is unlikely to return to a previous industry or occupation.
Department of Labor	DOL	United States Department of Labor
Educator Externship	EDEX	Informs teachers of the skill sets needed for in-demand jobs, and allows the teachers to inform and guide students toward employment in industries that match their skill sets.
Employment Services (Wagner-Peyser)	ES	Services for employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Eligible Training Provider	ETP	Training providers certified by the Texas Workforce Commission to provide WIOA-funded training programs.
Eligible Training Program List	ETPL	A comprehensive list of training programs approved for WIOA-funded training using Individual Training Accounts.
Fiscal Year	FY	The fiscal year is the accounting period of the federal government. It begins on October 1 and ends on September 30 of the next calendar year.
Individual Training Accounts	ITA	An account established for eligible WIOA customers for training in an array of state-approved training programs. ITAs may be used only for programs included on the statewide ETPL.
Local Workforce Development Board	LWDB	Local workforce development board established in accordance with WIA Section 117, for the purpose of policy planning for a local area and has the responsibility to ensure that the workforce needs of employers and job seekers in the geographic area governed by the local unit of government are met.
Monthly Performance Report	MPR	Performance accountability indicators used to assess the effectiveness of states and local workforce systems to achieve positive outcomes for individuals served by the six core workforce programs.
Migrant and Seasonal Farmworker Program	MSFW	A nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers (MSFW). Provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency.
National Dislocated Worker	NDW	A grant awarded to areas affected by major disaster or national catastrophe to assist in disaster relief employment and assist the substantial number of workers who were forced to relocate from an area in which a disaster has been declared.
On-the-Job Training	OJT	One-on-one training located at the job site for participants who already have some job-related skills. By participating in training as an employee, the participant acquires new skills and knowledge and receives the same wages and benefits as current employees in the same or similar position.
Program Year	PY	Program Year (for example, Program Year 2022: PY'22; –period varies for state and federal years)
Reemployment Services and Eligibility Assessment	RESEA	A federal grant program designed to allow states to provide intensive reemployment assistance to individuals who are receiving unemployment benefits and are determined likely to exhaust their benefits before becoming reemployed.
Rapid Response	RR	Provides immediate on-site assistance to workers who have job losses due to businesses closure or worker reduction. Designed to transition workers to their next employment as soon as possible.

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Summer Earn and Learn	SEAL	A summer program that offers basic work-based learning and training services for students with disabilities such as, pre-employment work readiness training and preparation for the work experience placement; work experience to help gain familiarity with the workplace environment and develop transferable job skills; and paid compensation for time worked on the job.
Student HireAbility Navigator	SHAN	Student HireAbility Navigator's role is to expand and improve access to employment and training services and to increase employment opportunities for students with disabilities by creating strong partnerships between vocational rehabilitation (VR) Workforce Solutions offices, independent school districts (ISDs), community organizations, employers.
Supplemental Nutrition Assistance Program Employment & Training	SNAP E&T	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Adjustment Assistance	TAA	A federally funded program, with no costs to employers, who helps workers who are adversely affected by foreign import or job shifts to a foreign country.
Texas Education Agency	TEA	The branch of government in Texas responsible for public education. TEA is responsible for the oversight of public primary and secondary education in the state of Texas.
Texas Internship Initiative	TII	Provides part-time paid internships in Middle-Skill areas of accounting, business, construction management, engineering, healthcare, and information technology. Participating senior high school students must pass a dual-credit course to be placed in an internship with a local business. This grant is in partnership with Education to Employment (E2E) for the Coastal Bend.
Texas Industry Partnership Program	TIP	Supports collaborations between local workforce development boards and industry partners through the leveraging of matching contributions of cash or qualifying expenditures for occupational job training. Match funds must support certain WIOA (Workforce Innovation and Opportunity Act) activities and focus on eight designated industry clusters.
Texas Veterans Commission	TVC	A state agency that assists veterans, their families, and survivors through services provided by federal, state, local government, and private organizations.
Texas Veterans Leadership Program	TVLP	A non-profit agency that provides services to veterans to help find employment and achieve successful transitions back into civilian life.
The Workforce Information System of Texas	TWIST	TWIST is a centralized point of reporting intake and case management for customers. Intake information is submitted just once for multiple employment and training programs and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems – Employment Services, Unemployment Insurance, SNAP E&T, TANF, Supplemental Security Income, and the Texas Department of Criminal Justice.
Vocational Rehabilitation Services	VRS	A federal program that helps individuals with physical or mental disabilities get and/or keep a job.
Work Experience	WE	A work-based learning opportunity in which program-eligible customers learn both essential and technical skills for long-term employment. Businesses are referred to as “work experience sites.” Intended to be short-term (12 or fewer weeks) and part-time work experience can be a volunteer, internship, or temporary short-term paid-work setting.
Workforce Innovation and Opportunity Act	WIOA	Helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.
Work In Texas	WIT	A comprehensive online job search resource and matching system developed and maintained by TWC. It provides recruiting assistance to Texas employers and job search assistance to any individual seeking work in Texas.
Workforce Opportunity Tax Credit	WOTC	A federal tax credit that the government provides to private-sector businesses for hiring individuals from nine target groups that have historically faced significant barriers to employment.